Communities & Environment Policy & Scrutiny 2016/2017

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Produced by the Strategic Business Intelligence Hub January 2017

			Collection Frequency	Previous Years			2016/2017					Polarity	DoT
				2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target		
Building Works	BW05	Gas safety – % of properties having valid Gas Safe registered gas certificates - (Snapshot)	Monthly	98.79%	99.71%	99.65%	99.92%	99.87%	-	-	-	Up is Good	Neutral
	BW19	% of Urgent Repairs completed within Government Timescales	Monthly	97.70%	94.73%	96.21%	95.81%	96.34%	-	-	-	Up is Good	Good
	BW20	% of Urgent Gas Repairs completed within Government Timescales	Monthly	96.17%	89.71%	95.52%	98.38%	97.88%	-	-	-	Up is Good	Good
Climate Change	OPC00	One Planet Council - All Resources - Total Cost (£)	Annual	5,496,059		(Avail 2017)	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Energy - Total Cost (£)	Annual	3,694,403.97		(Avail 2017)	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Water - Total Cost (£)	Annual	478,733.31		(Avail 2017)	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Travel - Total Cost (£)	Annual	1,166,383.94		(Avail 2017)	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Waste - Total Cost (£)	Annual	156,537.78		(Avail 2017)	-	-	-	-	-	Up is Bad	Neutral
Crime	CSP01	All Crime	Monthly	11380	10807	12015	2880	3012	-	-	-	Up is Bad	Neutral
	CSP03	Domestic burglary (incl. attempts)	Monthly	560	446	448	98	137	-	-	-	Up is Bad	Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	7	7	6	6	6	-	-	-		
	CSP11	Theft or unauthorised taking of a cycle	Monthly	1010	782	1066	281	250	-	-	-	Up is Bad	Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	15	15	15	15	15	-	-	-		
	CSP12	Criminal damage (excl. 59)	Monthly	1632	1389	1612	401	393	-	-	-	Up is Bad	Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	9	6	10	11	11	-	-	-		
	CSP15	Overall Violence (Violence Against Person Def.)	Monthly	1938	2130	2513	567	640	-	-	-	Up is Bad	Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	6	6	6	4	4	-	-	-		
Crime	CSP24	Number of Alcohol related ASB incidents	Quarterly	2347	1852	1749	379	445	-	-	-	Up is Bad	Good
	CSP28a	Number of Incidents of ASB within the city centre ARZ	Quarterly	2301	2576	2305	619	624	-	-	-	Up is Bad	Neutral
	CSP51	Number of Reports of Domestic Abuse Incidents reported to NYP	Monthly	2823	2745	2858	795	802	-	-	-	Up is Bad	Bad
	CSP23	Hate Crimes or Incidents as Recorded by NYP	Monthly	98	108	141	37	56	-	-	-	Up is Bad	Bad
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	4	3	5	4	3	-	-	-		
	HOU259	Households accepted as being homeless and in priority need - Relationship Breakdown Violent - (YTD)	Quarterly	16	17	17	6	9	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Quarterly	6,130	6,530	6570	1850	-	-	-	-		
		Households accepted as being homeless and in priority need - Relationship Breakdown Violent	Quarterly	16	17	17	6	3	-	-	-	Up is Bad	Neutral

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Homelessness	HOU268	Households accepted as being homeless and in priority need - % Relationship Breakdown Violent - (YTD)	Quarterly	14.70%	16.50%	18.70%	21.4%	17.0%	-	-	-	Neutral	Neutral
		Benchmark - National Data	Quarterly	11.73%	12.27%	11.40%	12.20%	-	-	-	-		
		Households accepted as being homeless and in priority need - % Relationship Breakdown Violent	Quarterly	14.70%	16.50%	18.70%	21.4%	12.0%	-	-	-	Neutral	Neutral
	HOU281	Households accepted as being homeless and in priority need - % Domestic Violence - (YTD)	Quarterly	3.70%	9.40%	12.50%	14.3%	24.0%	-	-	-	Neutral	Neutral
		Benchmark - National Data	Quarterly	2.83%	2.82%	2.41%	2.31%	-	-	-	-		
		Households accepted as being homeless and in priority need - Domestic Violence	Quarterly	4	3	2	4	2	-	-	-	Neutral	Neutral
Housing	HOU107	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Quarterly	2306	1545	-	-	-	-	-	-	Up is Bad	Good
	CAN061	Number of new affordable homes delivered in York	Quarterly	50	136	109	25	3	-	-	-	Up is Good	Neutral
	CAN200	Number of council homes let by direct exchange - (YTD)	Monthly	247	153	138	35	72	-	-	-	Up is Good	Neutral
	CJGE178	Private rents (Average) - All (£)	Annual	738	841	840	-	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	720	788	820	-	-	-	-	-		
		Benchmark - Regional Data	Annual	535	557	556	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	2	1	1	-	-	-	-	-		
	HOU210	Bring empty private sector properties back into use	Annual	103	106	60	-	-	-	-	-	Up is Good	Bad
Housing Debt and	HOU108	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	1.32%	1.62%	1.62%	1.91%	2.13%	-	-	-	Up is Bad	Bad
	HOU109	% of rent collected (including current arrears brought forward) - (Snapshot)	Quarterly	98.04%	97.84%	97.62%	92.38%	95.31%	-	-	-	Up is Good	Bad
Housing Voids	HOU215	Rent lost through voids - (Snapshot)	Quarterly	0.69%	0.75%	0.78%	0.20%	0.37%	-	-	-	Up is Bad	Neutral
	HOU245	Average number of days to re-let empty properties (overall) - (YTD)	Monthly	21.49	25.62	20.7	20.4	19	-	-	-	Up is Bad	Good
	PP01	% of businesses reporting that contact with officers was helpful	Annual	97.27%	97.28%	98%	-	-	-	-	-	Up is Good	Good
	PP02	% of businesses reporting that they were treated fairly	Annual	99.09%	98.56%	95.50%	-	-	-	-	-	Up is Good	Bad
	PP03	% of businesses reporting that the information provided was useful	Annual	97.27%	98.14%	98.10%	-	-	-	-	-	Up is Good	Neutral
	PP04	% of customers who were satisfied with the action taken to resolve their complaint	Quarterly	97.27%	95.57%	79.10%	88.50%	-	-	-	-	Up is Good	Neutral
	PP06	% of food premises that are classified as broadly compliant	Quarterly	93%	93%	94%	94%	94%	-	-	-	Up is Good	Neutral

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Public Protection	PP07	% of businesses that were compliant with legislation concerning the illegal use and sale of alcohol and tobacco	Annual	75%	100%	63.20%	-	-	-	-	-	Up is Good	Bad
	PP08	% of births registered within 42 days	Monthly	99%	98%	98%	96%	98%	-	-	-	Up is Good	Neutral
		Benchmark - National Data	Monthly	-	-	97%	96%	95%	-	-	-		
		Benchmark - Regional Data	Monthly	-	-	98%	98%	97%	-	-	-		
	PP09	% of still births registered within 42 days	Monthly	100%	100%	100%	100%	100%	-	-	-	Up is Good	Neutral
		Benchmark - National Data	Monthly	-	-	99%	99%	98%	-	-	-		
		Benchmark - Regional Data	Monthly	-	-	99%	100%	96%	-	-	-		
	PP10	% of deaths registered within 5 days	Monthly	93%	93%	90%	77%	95%	-	-	-	Up is Good	Neutral
		Benchmark - National Data	Monthly	-	-	76%	76%	81%	-	-	-		
		Benchmark - Regional Data	Monthly	-	-	85%	86%	89%	-	-	-		
	PP11	% certificate applications dealt with within 5 days of receipt	Monthly	100%	100%	NC	100%	-	-	-	-	Up is Good	Neutral
Public Realm	CSPEC1	Calls for Service - Flytipping - Rubbish	Monthly	1841	1358	1711	522	639	-	-	-	Up is Bad	Bad
	CSPEC4	Calls for Service - Vegetation (includes weeds and overgrown hedges)	Monthly	1126	931	1113	428	699	-	-	-	Up is Bad	Bad
	CSPEC5	Calls for Service - Cleansing (includes dog fouling, litter and all other cleansing cases)	Monthly	2225	1729	1834	496	467	-	-	-	Up is Bad	Bad
	CSPEC6	Calls for Service - Graffiti	Monthly	178	158	271	76	119	-	-	-	Up is Bad	Bad
	CSPMA7	CYC Mobile App - Grand Total	Monthly	428	373	289	36	44	-	-	-	Neutral	Neutral
Resident and Corporate Sur	TAP29	% of panel who think that the council and partners are doing well at reducing air pollution	Quarterly	27.00% (BYS)	NC	NC	30.70%	NC	-	NC	-	Up is Good	Neutral
		% of panel who think that the council and partners are not doing well at reducing air pollution	Quarterly	29.00% (BYS)	NC	NC	39.20%	NC	-	NC	-	Up is Bad	Bad
	TAP33	% of panel who think that the council and partners are doing well helping to reduce amount of household waste	Quarterly	48.00% (BYS)	NC	NC	51.70%	NC	-	NC	-	Up is Good	Neutral
		% of panel who think that the council and partners are not doing well helping to reduce amount of household waste	Quarterly	37.00% (BYS)	NC	NC	41.10%	NC	-	NC	-	Up is Bad	Bad
	TAP34	% of panel who think that the council and partners are doing well helping to reduce carbon footprint	Quarterly	28.00% (BYS)	NC	NC	25.60%	NC	-	NC	-	Up is Good	Bad
		% of panel who think that the council and partners are not doing well helping to reduce carbon footprint	Quarterly	36.00% (BYS)	NC	NC	45.10%	NC	-	NC	-	Up is Bad	Bad

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veys	TAP35	% of panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Quarterly	12.00% (BYS)	NC	NC	14.30%	NC	-	NC	-	Up is Good	Neutral
		% of panel who think that the council and partners are not doing well encouraging the use of low emission vehicles	Quarterly	45.00% (BYS)	NC	NC	51.70%	NC	-	NC	-	Up is Bad	Bad
Waste	CES35	Residual household waste (kg per HH) - (YTD)	Quarterly	559kg	598.3kg	574.7kg	141kg	279kg	-	-	-	Up is Bad	Good
		Benchmark - National Data	Annual	555kg	558kg	564kg	-	-	-	-	-		
		Benchmark - Regional Data	Annual	534kg	543kg	559kg	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	9	10	10	-	-	-	-	-		
	CES36	Household waste recycled / composted - (YTD)	Quarterly	43.63%	42.50%	42.80%	49%	50%	-	-	-	Up is Good	Good
		Benchmark - National Data	Annual	43.45%	43.70%	43.00%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	43.85%	43.60%	42.20%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	9	7	8	-	-	-	-	-		
	CES37	Municipal waste landfilled - (YTD)	Quarterly	55.83%	57.40%	59.30%	51%	52%	-	-	-	Up is Bad	Good
		Benchmark - National Data	Annual	30.93%	24.60%	19.80%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	34.71%	30.00%	21.80%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	13	14	15	-	-	-	-	-		
	CES38	Total tonnes of municipal waste collected (household, commercial, prescribed and inert waste) - (YTD)	Quarterly	93,830	93,430	96,949	26,450	52,150	-	-	-	Neutral	Neutral
	CES39	Tonnes of Landfilled waste - Household (excluding liquid waste) - (YTD)	Quarterly	46,850	46,740	48,428	12,030	23,890	-	-	-	Up is Bad	Neutral
	CES40	Tonnes of Landfilled waste - Commercial collection rounds - (YTD)	Quarterly	5,620	5,630	5,009	1,250	2,450	-	-	-	Up is Bad	Good
	CES41	Tonnes of Landfilled waste - Combined (excluding liquid waste)	Quarterly	52,470	52,370	54,384	13,490	26,770	-	-	-	Up is Bad	Neutral
	CES42	Cost of landfill tax - Household (excluding liquid waste) - (YTD)	Quarterly	£3,373,200	£3,739,200	£4,000,152	£1,015,332	£2,016,316	-	-	-	Up is Bad	Bad
	CES43	Cost of landfill tax - Commercial collection rounds - (YTD)	Quarterly	£404,640	£450,400	£413,743	£105,500	£206,780	-	-	-	Up is Bad	Neutral
	CES44	Cost of landfill tax - Combined (excluding liquid waste) - (YTD)	Quarterly	£3,777,840	£4,189,600	£4,992,118	£1,120,832	£2,223,096	-	-	-	Up is Bad	Neutral
	CES45	% of properties offered 2 kerbside recyclate collections - (YTD)	Quarterly	98.80%	99%	99%	100%	100%	-	-	-	Up is Good	Neutral
Youth Offending	PHOF23	First time entrants to the youth justice system (per 100,000 population aged 10-17)	Annual	432.43	413.64	-	-	-	-	-	-	Up is Bad	Good
		Benchmark - National Data	Annual	447.81	409.06	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	7	7	-	-	-	-	-	-		